Mr. Khaled Ahmed

Full-Stack Developer

✉ khalediman96@gmail.com   📞 +971502803283   📍 Abu Dhabi, UAE

📅 10/12/1996   🚩 Eritrean   🚗 Available

🔗 https://www.imangraphics.net/

Profile

Experienced and highly skilled software engineer with a solid background in designing, developing, and maintaining cutting-edge software applications. I am proficient in various programming languages and frameworks and adept at translating complex business requirements into efficient and scalable solutions. With a keen eye for detail and a passion for innovation, I am seeking new opportunities to leverage my expertise in full-stack web development and contribute to the success of dynamic and forward-thinking organizations

Education

07/2017 – 04/2021
Warangal, India

B.tech in Computer Science and Engineering, *Kakatiya University*
first class: 78%

08/2010 – 04/2014
Keren, Eritrea

High School, (Physical Science), *Keren Secondary School*
GPA: 3.2

Professional Experience

07/2022 – present
Abu Dhabi, UAE

Telecommunication Assistant, *Dubai Technologies*
Department of Health – International Patient Care [IPC]

- Quick response and Clear Communication
- Manage large amounts of inbound and outbound calls in a timely manner
- Following-up patients cases and answer their respected inquiries.
- Issuing official certificates for patients and their official escorts.
- Accurately and promptly maintain treatment journey data from the treatment application to repatriation
- Plan the patients' treatment journey based on the medical committee's decisions, including flights, transportation, and issuing certificates.
- Provide case coordination services to patients and their escorts needing assistance.
- Escalating issues to higher-level support or management when needed.
- Respond to support tickets or helpdesk inquiries in a timely manner.

01/2018 – present

Full-stack developer, *Imangraphics*
- Translating designs and wireframes into high-quality code
- Good understanding of generative AI.
- Expert in HTML5 and CSS3, and most front-end frameworks
- Sound Knowledge of React JS and Angular JS
- worked on the backend by using NodeJS, ExpressJs, And MongoDB
- Experience with common front-end development tools such as Babel, Webpack, and NPM.
- Familiarity with modern front-end build pipelines and tools
- A profound knowledge of Next JS 13 and its various components and routing features.

- Familiarity with RESTful API, NoSQL, and SQL databases
- Creating Landing Pages with contact forms
- Familiar with Nginx.
- Installing and configuring computer hardware, software, networks, printers, etc.
- Providing technical support for companies.
- Proficient in Docker
- A sound knowledge of the CI/CD pipeline that ensures safe delivery of software.
- Work together with the design and product teams to develop intuitive, aesthetically pleasing web applications that highlight maps and geographic data.

01/2018 – present   **UI/UX designer,** *Imangraphics*
- Gather and evaluate user requirements in collaboration with product managers and engineers
- Upgrade landing pages by updating content and graphics, monitoring performance, identifying and evaluating improvement options, and introducing new solutions.
- Create wireframes, prototypes, and mockups to communicate design ideas effectively.
- Stay updated with the latest UI/UX trends and best practices to enhance user experiences
- Design and develop creative pieces, including product UI, landing pages, websites, and banner ads.
- Design and develop user interface elements, including layout, colors, typography, and graphics
- Conduct user research and usability testing to gather feedback and iterate on designs
- A sound knowledge in version control tools such as Git

Skills

Microsoft Office suite
Office, Excel, Access, etc...

Adobe Creative Suite
Photoshop, Illustrator, After Effects, etc..

Data Analysis and reporting

Software Engineering
Full-stack development

Negotiation Skills
problem-solving, persuasion

Effective communication
Active listening

Ethical conduct
Integrity

Languages

English
IELTS: 6.5

Arabic
Native proficiency

Hindi
Moderate

Interests

- Coding
- CyberSecurity
- Painting
- Graphic design
- UI/UX design
- Cloud Computing